


PACIFIC BOOKSTORES PURCHASE INFORMATION GUIDE

ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	<ol style="list-style-type: none"> 1) Please visit our website - https://www.pacificbookstores.com/ 2) An account is necessary for ordering 3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis
ONLINE SALES PERIOD	3 Nov to 15 Dec 2023 (All Levels) (Subject to slot availability) (For collection from 23 Nov to 27 Dec 2023)
HOME DELIVERY CHARGES	Local delivery charge of \$14.60
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards  NTUC Care Fund (e-voucher) , CDAC (e-voucher)
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> 1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faqs

ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOURS @ PRIMARY/ SECONDARY SCHOOL	Kindly refer to the Dates and Time stated on the booklist
PAYMENT OPTIONS	PayNow (QR code) NTUC Care Fund (e-voucher) CDAC (e-voucher) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com

If you intend to apply / are applying for Financial Assistance with the school, please do **NOT** make any purchase first. Please wait for the school to inform you of your application status.